Kyokuto Kaihatsu Group Quality Policy

The Kyokuto Kaihatsu Group values technology and trust, promotes collaborative efforts of all employees to provide the highest quality products (services) that can satisfy customers, and continues to contribute broadly to society.

- 1. With our customers recognized as the top priority, we strive to provide quality products (services) that can make them feel safe and satisfied.
- 2. All employees comply with relevant legal and regulatory requirements to best meet the needs of our customers, as well as anyone else that may be affected by the Company.
- 3. We continuously improve the quality of our operations by systematically reviewing them and running the PDCA cycle.
- 4. We operate effective target management systems for the purposes of improving the internal environments and upgrading the employees' skills.
- 5. While improving quality, we strive to increase sales and secure profits.
- 6. By constantly providing human resources education, we improve our technical skills, develop broader perspectives, cultivate character, and deepen our insight.

April 1, 2024 Kyokuto Kaihatsu Kogyo Co., Ltd. Tatsuya Nunohara, Representative Director, President, CEO